

QMS

QUEUE MANAGEMENT SYSTEM

POWERED BY SILVERSOLVER





02 STEP

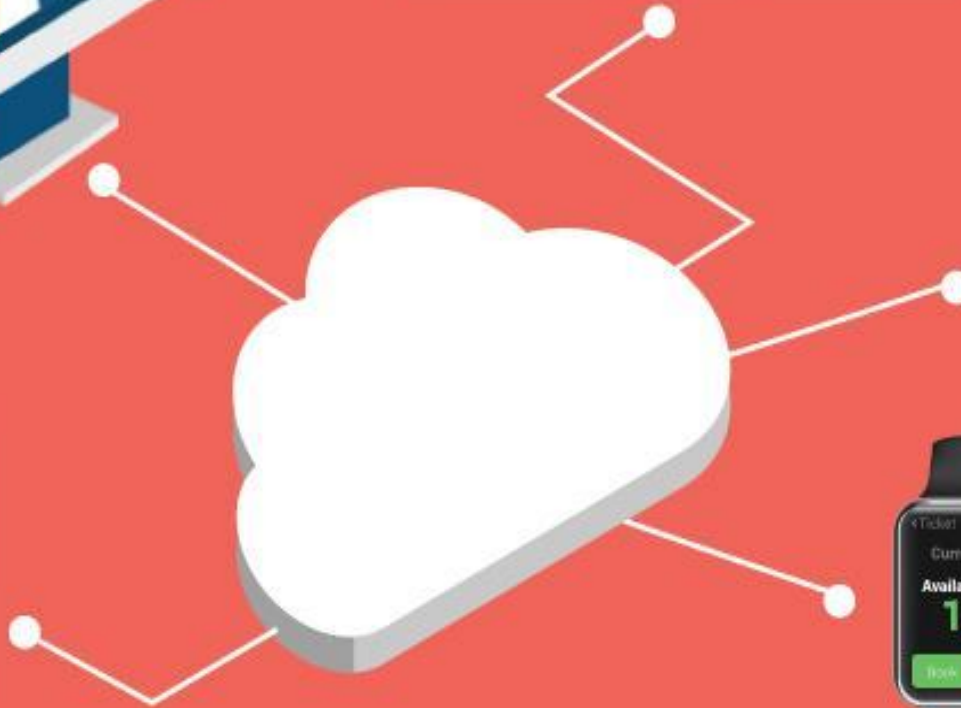
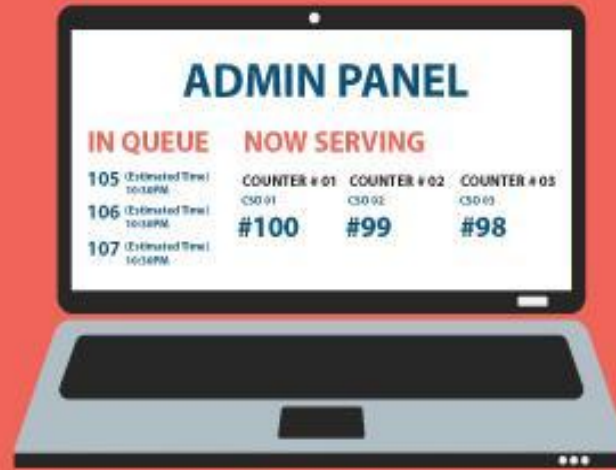


01 STEP



03 STEP

QMS 



POWERED BY SILVER SOLVE

FEATURES FOR THE ADMIN



- ✓ **Multi Branch Management**
- ✓ **Branch-wise Customer Management**
- ✓ **Multi-lingual**
- ✓ **Hybrid Application with Cloud**
- ✓ **Web based Advertisement**
- ✓ **User info (registered)**
- ✓ **People info(Unregistered)**
- ✓ **Branch-wise theme customization**
- ✓ **Graphical view for the admin panel (One Glance View)**
- ✓ **Next customer calling**

FEATURES FOR THE USER



- ✓ Find the nearest branch
- ✓ Booking a Time slot
- ✓ Pre-defined purpose for better management
- ✓ Current people waiting
- ✓ Service available or not (Branch Wise)
- ✓ Cross Platform availability

NEED FOR QMS



About 37 billion hours are wasted each year waiting in line. Human beings spend approximately 6 months of their lives waiting in line. QMS helps users save their costly time. This time can be used in more effective things.



BENEFITS



01

QMS can help in shedding down cost for organization's by reducing their branch costs.

02

It helps in getting customer data

03

It's a great way to advertise a new service

04

Time management for organization

05

They can have a graphical look branch wise and customer wise

06

Real time statistics gathering and display, reports generation allows to quickly increase the performance and quality of customer service.



TIME



Principal feature that helps organization succeed in outperforming their competition is saving customers time

QMS saves customers precious time by giving them a number and allocating a slot to them. This way they can manage their arrival and complete their task in the most optimum manner

With all the inefficiency that is present in the current system QMS can give that all needed sigh of relief to the people.

PEOPLE MANAGEMENT



- ✓ Organizations have a lot to gain as well apart from prodigious customer service
- ✓ They can dedicate optimal resource to their Customer Care Centers They can get customer details and have a real time analysis of customer management
- ✓ Can be used as a tool for feedback



DATA ANALYTICS (ADMIN)

QMS 

Much of what happens in the Branch isn't graphically available. QMS app, allows organizations to have an analytical scope of all the activities that happen on daily, weekly, monthly, quarterly and annual basis.