



**SILVER SOLVE**  
Business Solution Provider



Company  
**PROFILE**  
**2017-18**

# Our Vision

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To become a leading global IT firm in developing future technologies.

## Mission:

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To empower SME's and emerging markets by providing end to end solutions. Our suites are our tailored made software's, digital products and services with the most innovative solutions to caters the need and want of our clients. To be the agents of change and innovation  
Customer Satisfaction is our first priority





# Who are we?

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We are entrepreneurs, inspired by a vision of a world where businesses are becoming smarter. We invest in research and development to find new ways for businesses to look after themselves, their employees.

Our services include software development, deployment, migration, and support. Our cliental ranges from United Arab emirates to United States including Multinational companies, Banks and SME's across various industries.



## Why Us?

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We believe there's a better way to do business, we will guide you. IT infrastructure has improved so should the businesses. We consider fervently doing things the right way, to deliver high quality products that help businesses each and every day. Our responsibility is to help business attain sustainably, while making the right kind of social and environmental impact.

## Our Values

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Integrity



Partnership



Ownership



Responsibility

# Partnership:

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We built partnerships rather than close a sale.

We do what we claim.

We value productive conflict, it's how we get the best solution for our clients.

No one has the ability to figure out everything themselves or fix their problem so we partner with them to help them out.



# Integrity:

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We always try to do the right thing.

We are honest and up-front

We operate within the spirit of the law.

We uphold the values and principles of our clients in every action and decision.

We are logically dependable in advocating proposals, including identifying risks.



# Ownership

We accept our employees as owners of this organization. Employees act like owners, treating the Company as their own and behaving with the Company's long-term success in mind. They take initiative. They have the freedom to make a difference.



# Responsibility:

We take responsibility for our actions and commitments.

We make sure that we deliver what we've promised.

We accept individual accountability to meet our business needs.







# Our Products

# Silver Solve ERP Solution.

Hale 1.0 is the future of managing organizations. Hale 1.0 is an Enterprise Resource Planning Software also commonly known as ERP. Hale is perfectly suited to help in all industries and agencies, it helps them improve their business processes, illustrate fiscal prudence, and minimize the risk involved in all the procedures.

Silver Solve has focused on the public sector which has enabled us to be in a position to assist countries, cities and other governmental customers in becoming more accessible, responsive, and efficient. Hale 1.0 is a state-of-the-art comprehensive Financial Management ERP solution that has been successfully implemented in many companies across different industries.

Hale is the single most important application for organizations today because it gives the client a 360-degree view of the organization. Imagine a world where technology is powerfully dynamic; where information technology is maintained by a single, dedicated source that keeps complex systems running smoothly.

Hale 1.0 will allow your organization to make better decisions and provide increased productivity for employees while simultaneously managing the activities of a growing community.



**HALE** 1.0  
Hale Your Books



# Offered Sub Modules of Hale:

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- 01 Accounts and Financial Management Module
- 02 Orders Management Module
- 03 Procurement Module
- 04 Inventory Management Module
- 05 Sales and Distribution Management
- 06 Sales Tax Module
- 07 Import and Landed Costing Module
- 08 CRM – Customers Relationship Management
- 09 Document Management
- 10 Staff Attendance Module
- 11 Staff Payroll Processing Suite
- 12 Users Management and Audit Trail Log
- 13 Multi Company Version

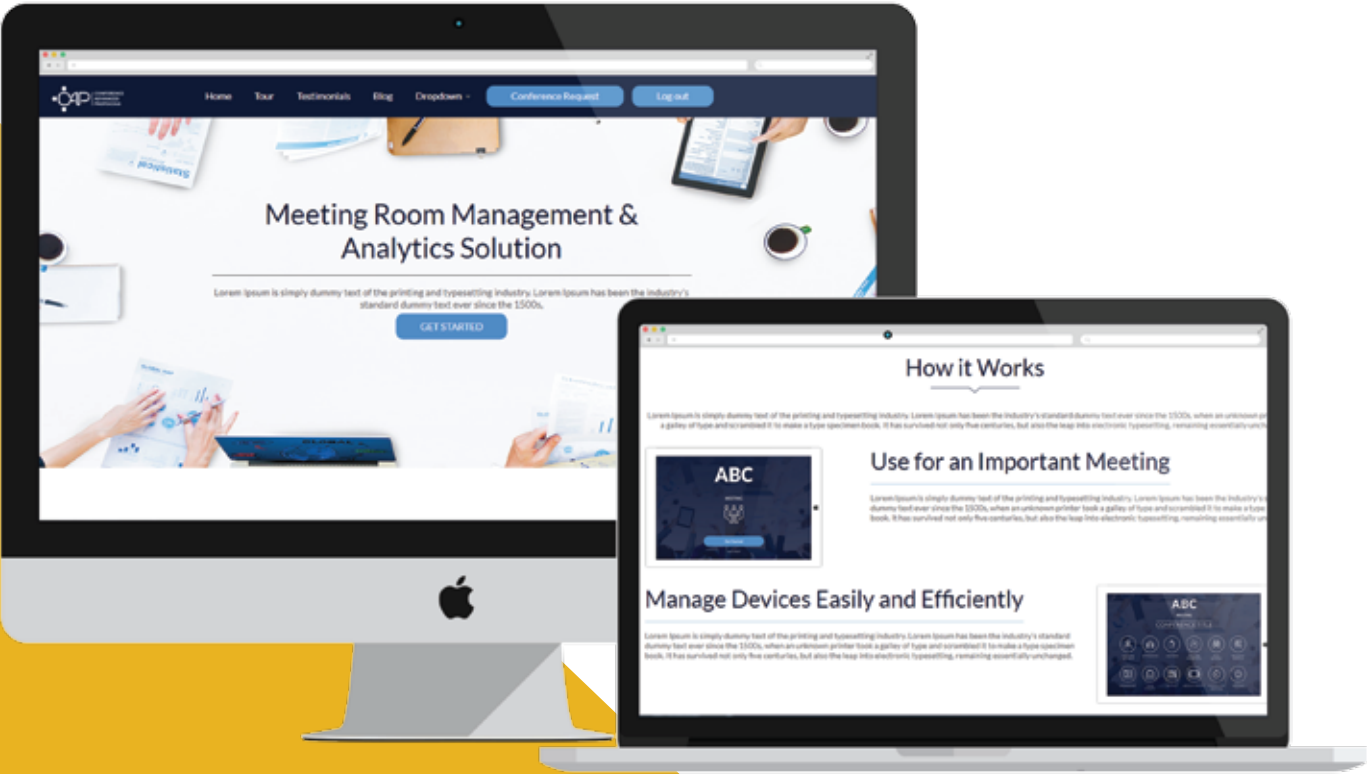


# Conference Advance Protocol

CAP is the boardroom meeting app designed to meet the needs of today's organizations. Its main function is Conference Management. Moving forward it's the automated system that is designed to keep the conference organized; it gives access to the presenter and attendees a platform to develop a moderated caucus.

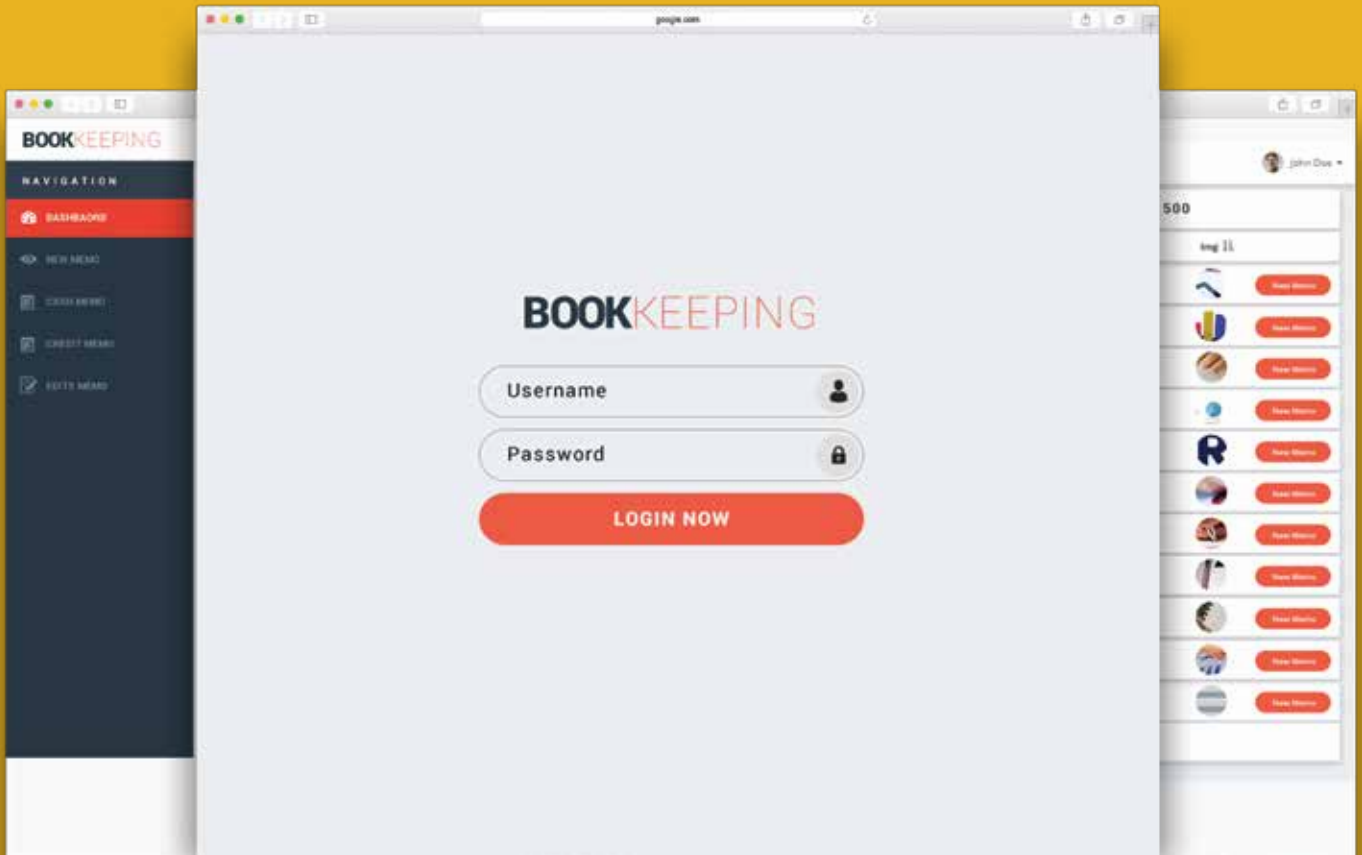
CAP provides an easy solution that reduces paperwork, avoids confusion and saves time. It allows setting a predefined agenda so that all the members are well aware of the contents to be discussed in the meeting. It also helps in developing Minutes of the Meeting. It also has the ability to conduct a poll, raise a question, pass a note and broadcast attendants from abroad using Skype.

There are three heads in the CAP App, Admin, Guest, and Members. Admin manages the entire system and handles all bookings. The app auto generates reminder emails. The members are the internal employees of the company. Guest are outsiders who sometimes want to rent out the Conference room/Auditorium for their summits or seminars.



# Book Keeping Application:

Bookkeeping is a Sales/Inventory app for small business proprietors; it helps in handling inventory and sales. This APP allows the consumer to manage his shops, stations, warehouses, and stores. There are two features of this APP. The first aspect is the user app; the user would take a picture of the MEMO (Credit/Cash) and send it to the Admin. The MEMO would be received on the website. Admin would enter the details of Memo into the system which will define the sale and move the inventory. This application helps bring culpability and intelligibility in business transactions. It is a fairly simple app to use so it can be handled by laymen who work in stores, warehouses, shops, and stations.

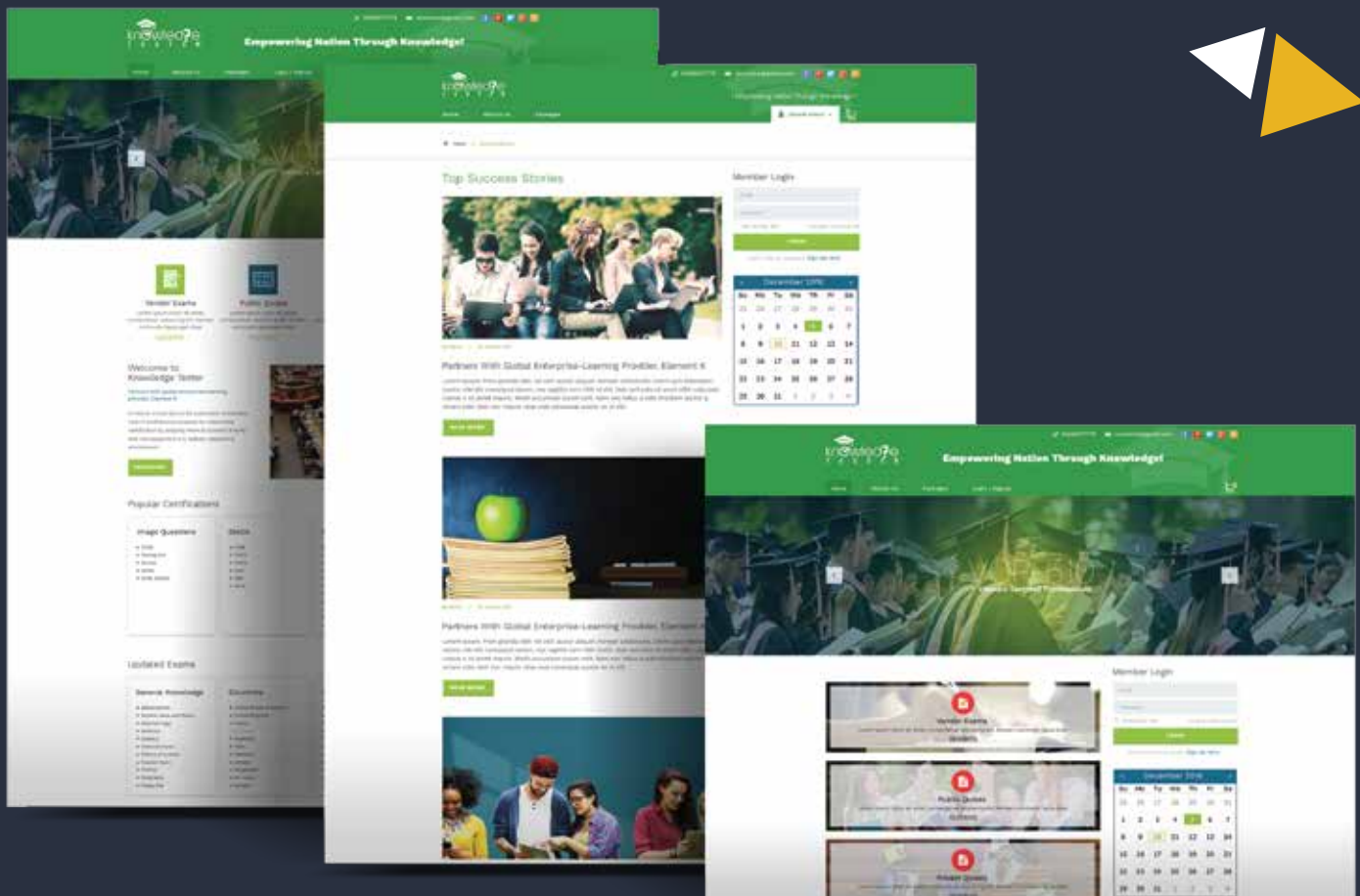


# Knowledge Tester:

Knowledge Tester Application/Website its objective is to provide a free one stop knowledge testing solution to students, professionals, and general public to challenge themselves for wide variety of questions for industry standard certifications, general knowledge, and civil services exams.

There are two parts of Knowledge Tester first is the practice session, no score will be granted to test taker and no time clock will be presented. The second one is the exam session in this module scoring will be granted to users. Questions will be distributed to users as expected in the real exam with time duration.

The Primary Goal of this websites is to offer all types of exam questions, Professional Test like PMP, MCSD and other with ensuring secure payment transactions, secured questions and answers, the contemporary dashboard for user's statistics.





# Call Center Management System:

Silver Solve has developed a CCMS which is a new concept in the market. A virtual character representation backed by an actual customer representative. This would help better engage the customer. The major factor would be streamlining the processes. CCMS would be connected to the company's server where all customer calls would be recorded which would help the company improve their Customer Services and deal with the issues that are persistent. It would also act as a customer relationship management tool which would help the company keep a track of their customers and offer them better services.

The virtual character would be altered depending on the company's requirements; Silver Solve has designed this Application for Fujairah Municipality.



# Repair Management System:

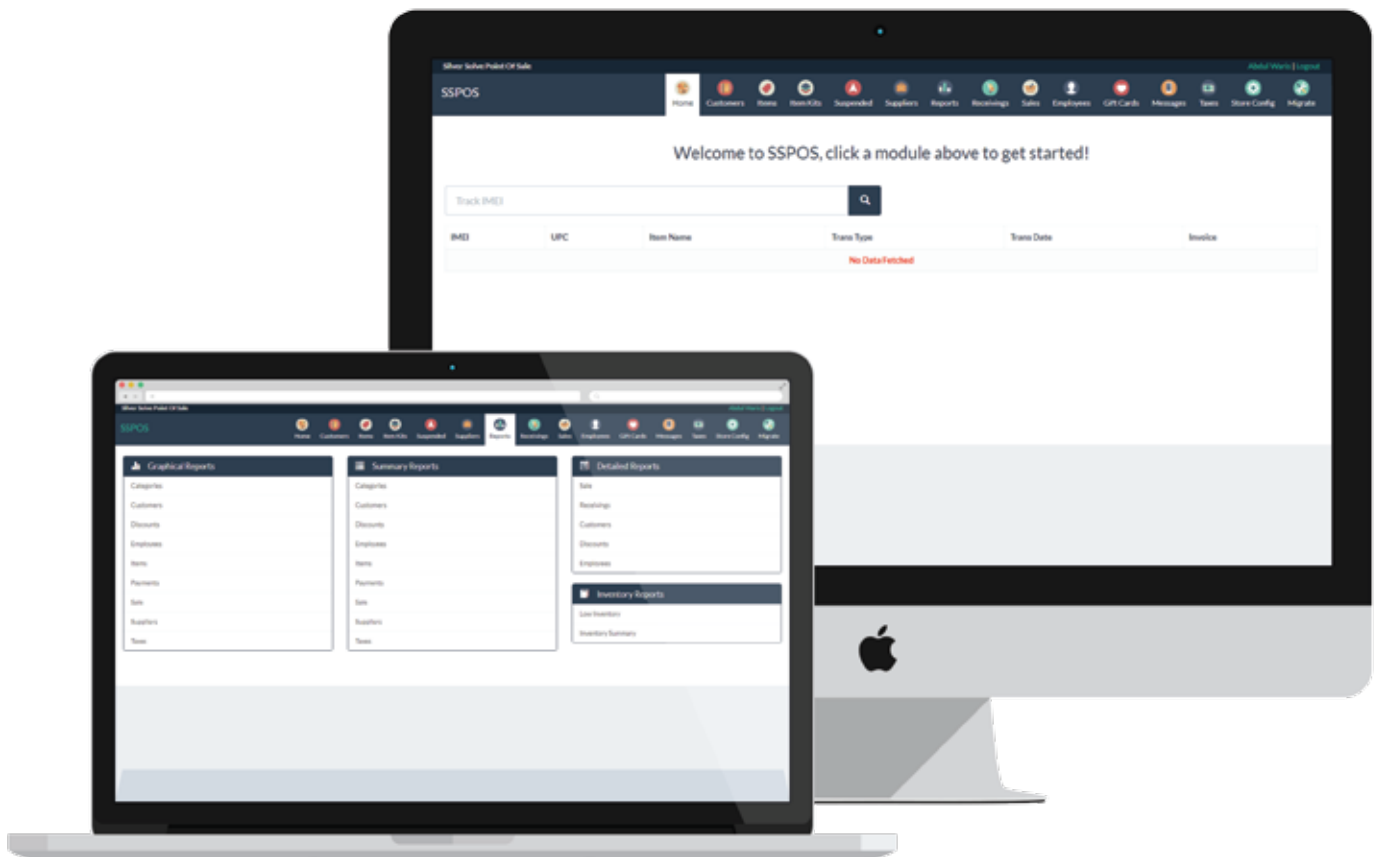
Repair management system (RMS) is aimed to keep a track of Sales and Repairs of mobile phones. It's specially designed for mobile repair shops. RMS helps shop owners keep a check on all their shops and warehouses across Countries/Cities. It has two main characteristics the first and foremost is the repair tracking. Once the customer has submitted his/her mobile phone it's recorded and the problem is defined in the application, after that the product goes in the phase of repair its tracked and an estimated time of delivery is decided, after repair the product is dispatched to the customer and the order is completed all the details of repair and customer are saved for future reference.

The second aspect is the sales that are made from the owners shop. RMS helps keeping the record of sales and purchases managing inventory in the process



# Silver Solve Point of Sale

Point of Sale (POS) is a web-based application. Silver Solves POS tracks IMEI numbers of items like phones and then links this to the inventory module. POS helps Shop's and Modern Trade Centers track all their sales orders and manage inventory on real-time basis. The application also manages suppliers, employees, and helps in calculating taxes.





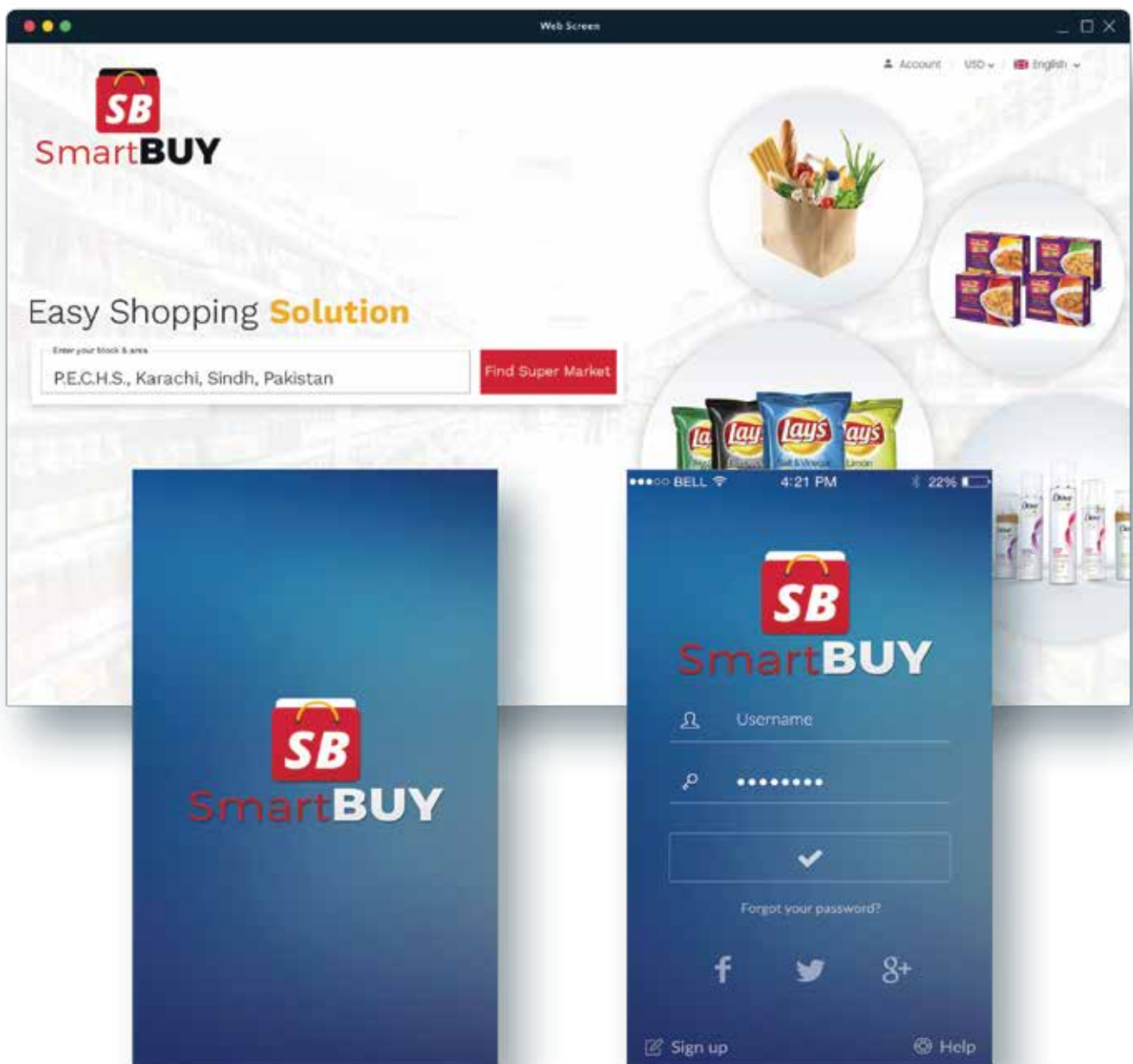
# Fast Buy:

Fast Buy follows the concept of “CLICK AND BUY”, it allows user to scan the items and add them to their trollies. It allows them to make their own carts and helps in saving time. The application is designed according to the system which is implemented in the Shop/Modern Trade Center. Fast buy helps to save the time of both the customer and the management by eliminating the need to have a checkout counter. All the OR codes and Barcodes are fed into the Fast Buy server which is accessed once the consumer uses his/hers app installed in their phone.



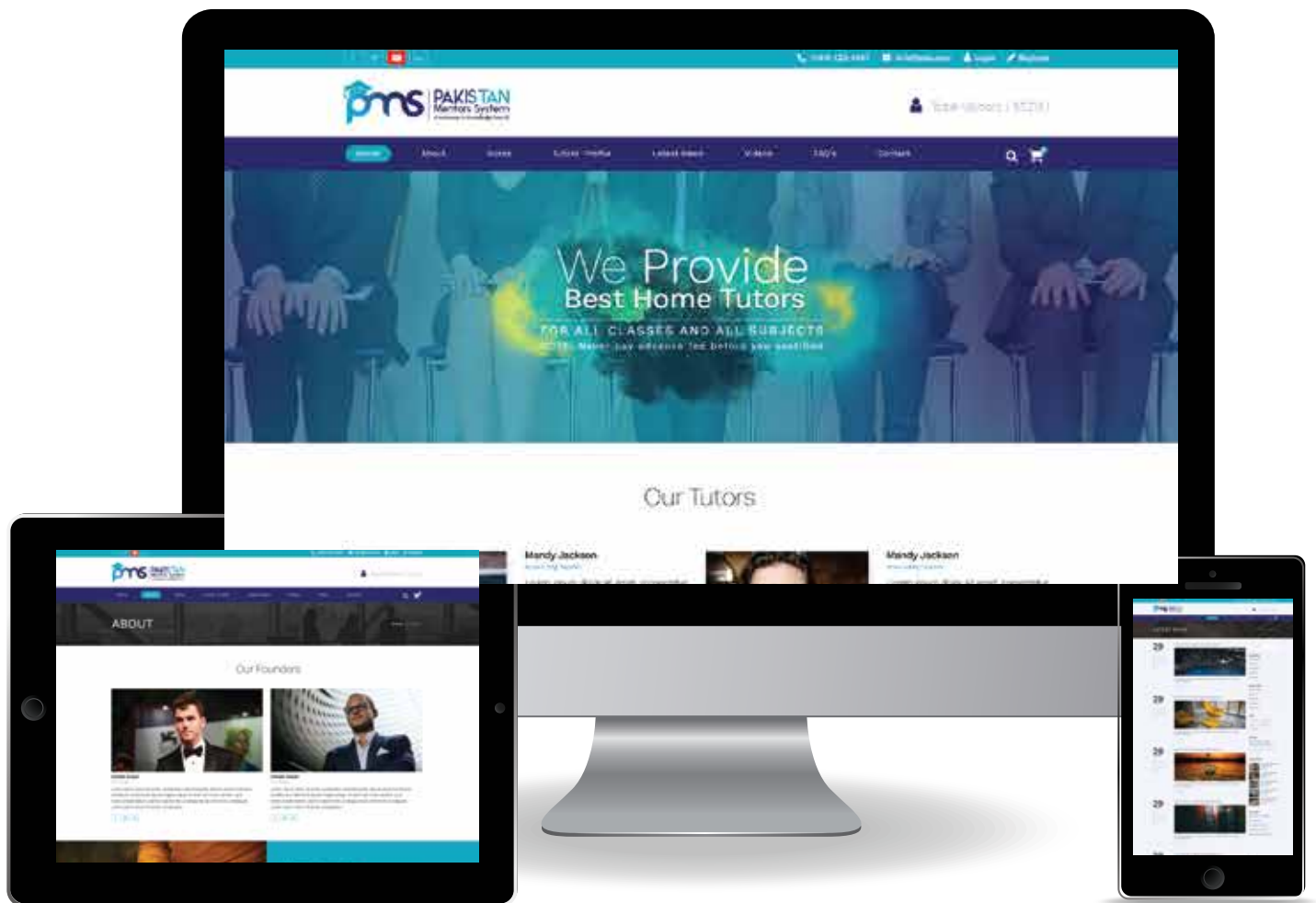
# Smart Buy:

Smart Buy is a concept of Click and Collect. Smart Buy is a Website/Application designed by Silver Solve to ease the customer and save his time. The application is fairly simple to use all the customer has to do is login inside the App and get himself registered; once he is registered he can access all the stores that are near his area or a particular area he enters. Once this process is done the customer can click and select his desired items and add to his basket, once he checks out he will receive a time for collection. They can pay online or once when they go to collect the product. All the products in the cart are arranged by the staff. Once the consumer completes the payment the inventory is moved in real time in the stores management system.



# Tutor Management System:

Tutor management system is the solution for agencies that deal in providing home tutors. The system keeps the track of all the tutors who are available for students, it includes their area of expertise, their experience and their locations. Once classified the tutors are assigned to students based on how much they meet the criteria defined by the student/parents. It also ensures that all customers are satisfied with the tuition services provided.





# Smart Carts:

Smart Carts were designed to Silver Solve to bring ease in the customer shopping experience. The major factor is TIME. We help in saving time both for the customers and the management. It's designed for Super Marts also known as Modern Trade Centers. It helps customers to calculate their bill and see any promotion and discounts being offered.

On the management side, the Smart Cart is directly connected to the main server so all the transactions done on the smart carts are directly linked to the IMS (Inventory Management System) and all inventory is managed on the real-time basis this also saves a lot of time and labor. Items used in creating these Smart Carts are as follows:

- 1-** Rechargeable power source (Li-Po Battery)
- 2-** RFID reader module / Barcode scanner
- 3-** Embedded Computer with Wifi connectivity
- 4-** (20x4) LCD module
- 5-** Push buttons (optional) For Input functions



# Techris 7:

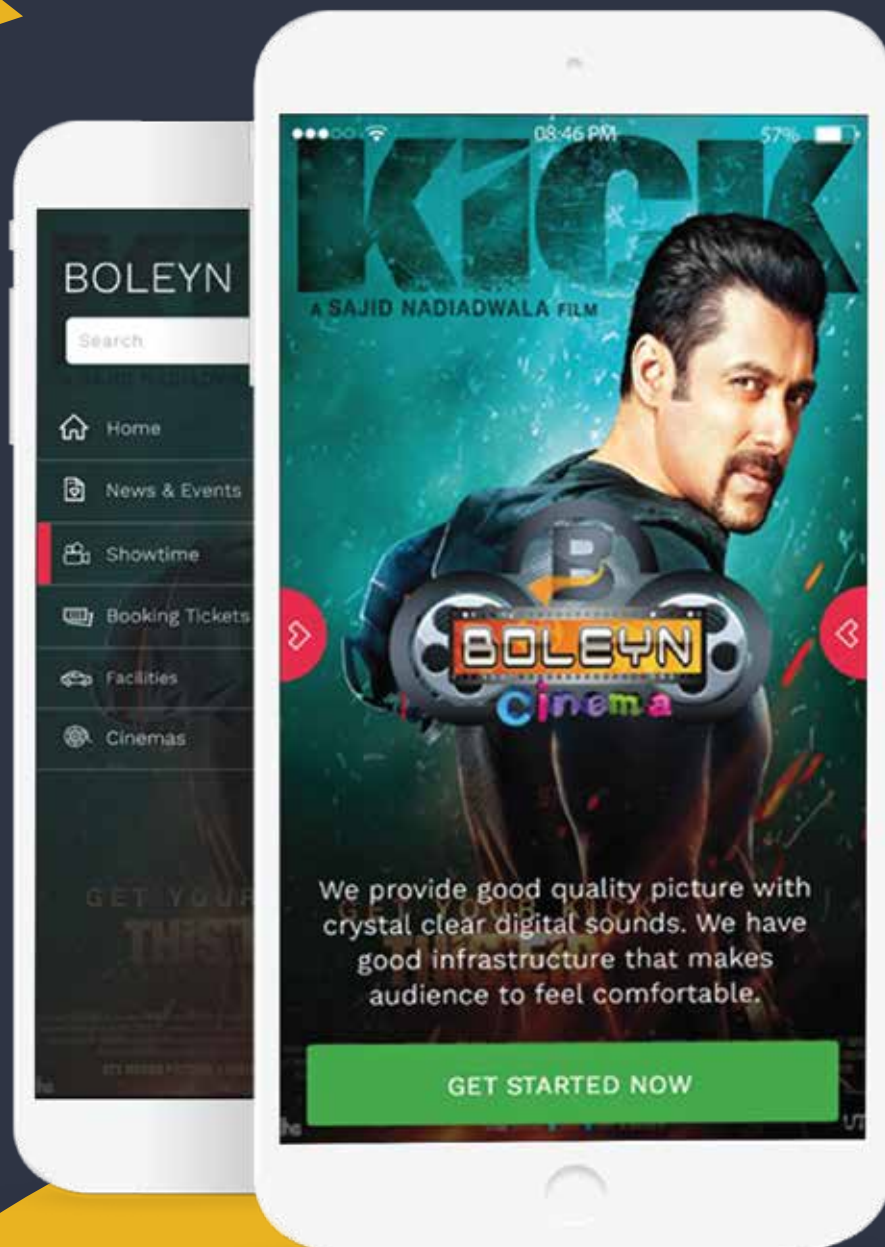
Techris is the school management system which is designed to administer an entire school. It allows the management to maintain all the records of the school. Techris has an elaborate finance module which helps keep a track of student fees and expenses of the school. It gives a holistic view of the organization. All the payrolls of teachers, staff and admin are defined in the system. Techris helps maintain the archives of students and gives them a unique ID; it tracks their yearly performance and promotes them accordingly. The database of students also allows the admin to send important details to the parents through Emails or SMS.

Techris is designed to cater the needs of modern schools that deal in giving out the best experience to their students. It also maintains Profit and Loss statements on Monthly, Quarterly, Semi Annually and Annual basis.



# Cinema Application:

Silver Solve has a Cinema seat booking Application. This app allows its users to get all the show times for present and future bookings. The application consists of the Showtime's, Seats available, Seats taken, and the Ticket prices. Online payment option is also available. This brings ease for the consumers plus this is a great way of marketing for cinema's as they can update their customers about the current movies being screened across there cinemas. Also any current discounts and offers are shown as notifications so that the customers are well aware of all the campaigns.



# Contact Us

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